

CABINET MEMBERS REPORT TO COUNCIL

22 July 2026

COUNCILLOR RINGER CABINET MEMBER FOR IT

For the period June to July 2026

1 Progress on Portfolio Matters.

- LGR has massive implications for IT as it underpins the delivery of almost everything we and the County Council do. The IT workstreams have sub – divided into another 10 workstreams (initial 15 but reduced following vigorous challenge). The impact on IT now and for the next 5-7 years at least will be enormous. Meetings have begun to kick off for most of the workstreams and threaten to overwhelm IT staff or draw on the LGR reserve to support BAU to minimise restriction on new developments in the next few years. Regardless some of the workstreams we will just keep an eye on rather than fully participate (some like Social Care IT systems are not NNDC expertise anyway)
- Updates to parking permits form – customers can now self-serve online all functions
- Relative and unpaid carers CTAX discount form complete
- Creation of coastal maps for Coastwise
- Various website content updates for council services
- Call For Sites systems now live to the public and being used
- Publication of requested LGR information for internal use
- M3 Trade Waste module has now been de-supported; Service decision to adopt bespoke solution to manage this going forward. Although de-support has now happened, new solution (named Bindex) still not been developed by EH service. There was a deadline of the start of May to enable new year billing to commence. This deadline was breached and the new year run had to be undertaken on legacy de-supported software.
- First snapshot of encrypted LIVE database copied across into testing environment. Complex the first time but will be subsequently straight forward for future runs. Similar complexity will be encountered when initially updating other two testing environments.
- GDPR article 30 returns have now been completed by all NNDC departments. Of the 32 Eastlaw have so far signed off on 18 of these.
- Member Community Grant form now live.

2 Forthcoming Activities and Developments.

- Online form integration with Customer Service software
- Substantial work has now been undertaken on the Digital & Data Commercial & Contract / General Service Applications sub-workstream. The sub-workstream has now begun to meet in earnest with substantial resource being directed to working with County to define future technology states for the three new authorities. Representatives from all districts will be a contributing part of this sub-workstream which NNDC is leading on.
- Attendance on 9 other workstreams
- NNDC have been selected for a census TEST. ICT are primary point of contact with the Office for National Statistics on this. Initial meeting taken place, with further cyclically recurring. Still unclear on the precise level of anticipated resource required to meet
- Works to accommodate Film Crew by reconfiguring desk space
- Roll out of new Wi-Fi equipment
- Identifying stale data & sensitive info in preparation for project to copy relevant data to sharepoint from Libraries
- Election support

3 Meetings attended

- LGR Workstream meetings –
 - Digital & Data Commercial & Contract / General Service Applications sub workstream
 - Overarching Digital & data workstream
- SERCO regarding online waste forms and Whitespace updates
- Trade Waste M3 replacement meeting.
- Iken cloud migration meeting
- Benefits data encryption meeting
- Finance/ICT Apps liaison meeting.

- Planning/ICT Apps liaison meeting.
- LGR Applications sub-workstream meet.
- Environmental Health/ICT Apps liaison meeting.
- Kick-off meeting for DR Audit
- Digital Skills knowledge sharing with NCC
- Cromer Film project meeting